



Loan Regulations

General

At the speel-O-theek, all children starting from the age of zero can borrow toys, as well, as organizations such as daycares, schools, and speech therapists. The membership fee is €32,50 for 12 months starting January 1st 2024.

The membership card needs to be provided when borrowing toys. In order to register, a valid form of identity is required. In case of moving, please have your address changed at your earliest convenience. The termination of your membership needs to be done in writing. Or by E-mail to administratie@speelothekhilversum.nl When terminating your membership early, no reinstating will be made.

Loan

Each time there is a maximum of four toys per family with a maximum duration of four weeks. There may be an exemption when the duration can be extended, such as a sickness. This needs to be done during business hours.

Rules

In order to have the Speel-O-Theek function in optimal state, we have a set of rules.

- Before you loan the toys make sure it is complete and undamaged. Also, check the packaging. Please make note of possible issues.
- Before returning the toys, please inspect all toys at home.
- Return all toys clean and in good condition.
- Do not repair toys yourself. Return broken toys to the speel-O-theek.
- Inform us on what is broken and return it to us.
- In case of lost toys or parts, we will extend the loan period once, so you can look for it.
- At the Speel-O-Theek all members are responsible for their own children.

Fines When Returned Late

When toys are returned late, a fee of € 0,25 per toy per day will be charged. This will become effective on the first day after the loan period expired.

Fines For Loss or Damages

In case of missing pieces from a toy, €1,50 will be charged. If the missing piece is returned, we will reimburse the fine. The loan period will only be extended once to look for missing parts. In case the damaged toy can be repaired, the cost will be charged to the member. At first instance, we will charge €1,50. After the repair is completed the total cost will be charged. The €1,50 will be deducted of the total amount.

In case the toy cannot be repaired or is lost, the member will be charged with a part of the toy's cost. In case the packaging of the toy is damaged, at least €1,50 will be charged. The speel-O-theek holds the right to collect toys from the members home when the rules are broken.

Birthday Toys

When borrowing toys for birthdays the same rules apply, with a few exceptions.

- Birthday toys may be reserved.
- Birthday toys have a maximum two-week term.
- Loan amount is €1,50 per toy.

- “Theme Chests” are €10,00.
- Maximum amount of birthday toys is four (this is in addition to the maximum four
- “normal” toys).
- Fine for past due toys is €0,75 per piece per day.

In order to not disappoint other members, the borrowed birthday toys need to be returned in time. Birthday toys are marked with a pink sticker.

To Conclude

For other legal persons/entities there will be no exceptions during business hours.

All directions of the staff need to be followed.

The speel-O-theek cannot be held responsible for any bodily injury or damage to people or goods in any form whatsoever due to usage of the materials.

By signing the membership form, you agree with above mentioned rules.

If there are cases in which these rules do not apply, the board will decide accordingly.

Opening Hours Speel-O-theek De Steeg

Monday: 09:30 - 11.00

Wednesday: 15.00 - 16.30

Saturday: 10.00 - 11.30

Address: Edisonstraat 47, 1221ET Hilversum

Email: info@speelothekhilversum.nl

Website: www.speelothekhilversum.nl

